

# 2020

A REVIEW OF OUR STATISTICS AND  
MAJOR ACCOMPLISHMENTS

# ANNUAL REPORT



Rockford Fire Department







## Mission Statement

The Mission of the Rockford Fire Department is to protect the lives and property of our community through fire, emergency medical, and life safety services.

## Values

Professionalism

Respect

Integrity

Dedication

Empathy



The background of the page is a faded, sepia-toned photograph. On the left, a fire truck is visible, with a firefighter in a bucket. The truck has 'L1' and 'Pierce' markings. On the right, a two-story house is shown with a fire truck ladder extended against its side.

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# Letter From the Chief

What a year 2020 has been! We started out strong and then quickly adapted and changed our focus to address the new threat of COVID-19. This global pandemic quickly reached Rockford with our first cases identified in March and we watched our personnel quickly adapt to what has become the new normal. Personal protective equipment has perhaps covered our smiles, but our personnel faced the new tasks, new hazards, and continued to serve our citizens with professionalism, respect, integrity, dedication, and empathy.

While 2020 posed many challenges, it also brought out the best in our community. It showed neighbors helping neighbors, sacrifices made for the great good of the community, and a continued push toward cooperation and coordination of all our emergency response partners. We saw businesses step forward and help us lead a coordinated community response effort unlike any other. Together we rose to meet the unknown and worked collaboratively to find the best solutions. We developed plans in the Emergency Operations Center that would serve as templates State-wide and our testing and vaccinations sites served as models for the many others that would follow. Although COVID-19 was very hard on our community, our neighbors, and our families, the grief suffered by those who lost their loved ones is not forgotten.

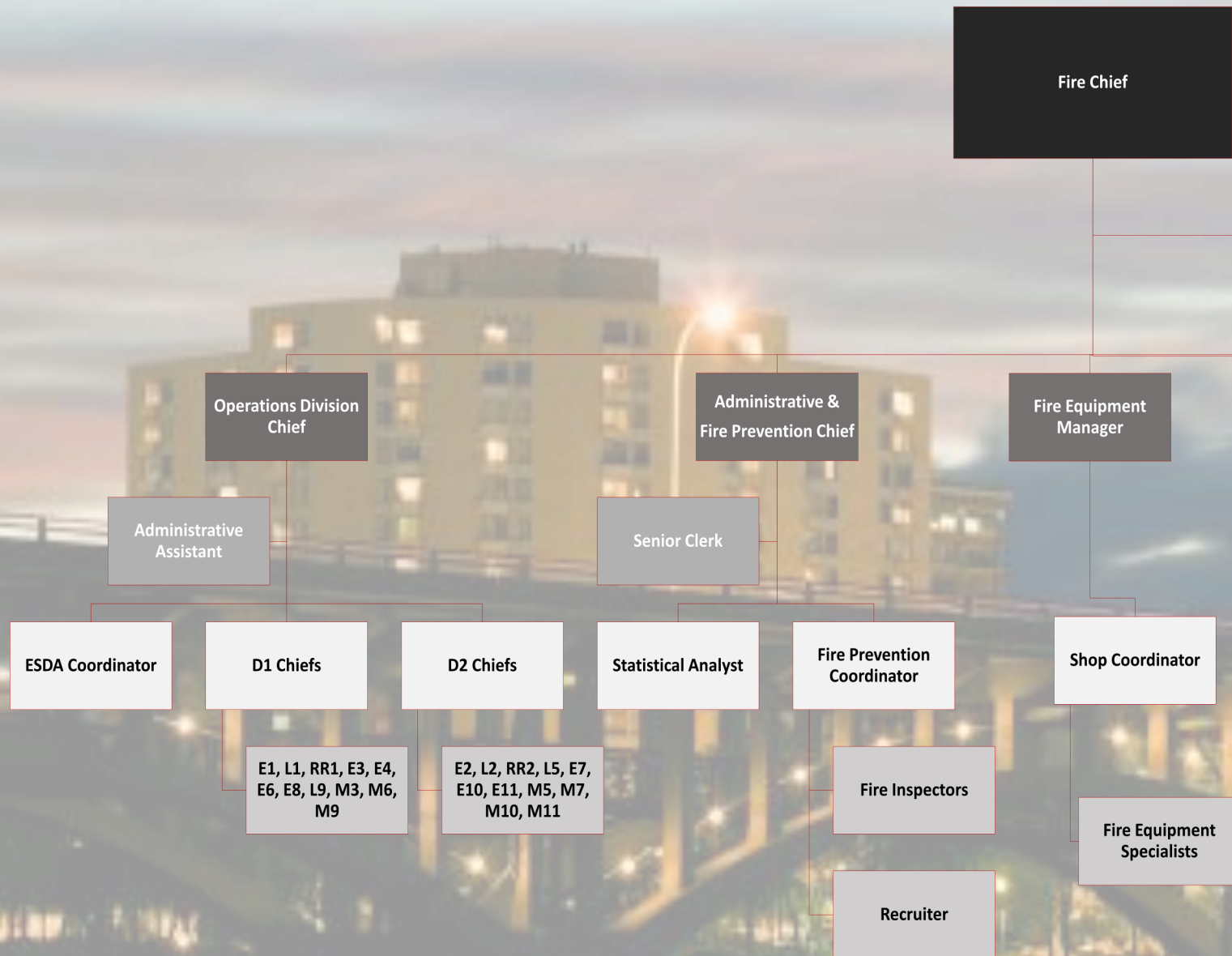
As we look forward to 2021, there will be some personal changes for me as the Chief of the Rockford Fire Department. After 12 years serving at the helm of this dedicated department, I have decided to accept a new challenge in a new State. I am grateful to have had the chance to lead this incredibly talented team, and am confident that I am leaving it with the most capable hands. While the Fire and Police Commissioners have a difficult task in picking the next Chief of this department, I respect the process and believe that whomever the Commissioners select, they will find this community and department to be welcoming and supportive as they were to me when I first started as Chief in 2009. Leaving this great City was not an easy decision for me, but I believe I am leaving Rockford Fire perfectly positioned to continue to be one of the best departments in the State of Illinois. I am confident that my departure will not derail any of the gains our department has worked tirelessly to attain. These gains come in various areas and despite the economic challenges, we have been able to update our fleet of fire apparatus and ambulances to increase the safety of not just our firefighters but also our community. We have also collaborated with Swedish American Health System to launch the Mobile Integrated Health program that gives the most at-risk individuals in our community better access to health care. Our Department looks forward to new challenges, new-shared successes, and the collaborative effort that will be required to address them. While I look forward to a new professional challenge, I will miss my brothers and sisters on the department and the people in this City I have proudly called "home" my whole life.



Derek Bergsten



# Organizational Chart





Senior Administrative Assistant

9-1-1 Division Administrator

Training Division Chief

Senior Clerk

Senior Clerk

911 IT Support Technician

911 Manager

Training Supervisor

Shift Supervisors (4)

911 IT Support Technician

EMS Training Coordinator

Fire Training Coordinator

Telecommunicators

MIH Manager

MIH Manager



# 2020 At a Glance



65.7

SQUARE MILES IN  
ROCKFORD



29,330  
2020 INCIDENTS



146,609

POPULATION OF CITY OF  
ROCKFORD



251

NUMBER OF FIRE  
SERVICE MEMBERS



42

NUMBER OF 911  
TELECOMMUNICATORS



11

NUMBER OF ACTIVE  
FIRE STATIONS



534

FIRE CALLS



104,184

2020 CALLS TO 911



22,216

EMS/RESCUE CALLS

**63,900** TRAINING HOURS







# Critical Incidents



2nd Ave.  
January 16, 2020  
Vacant Residential  
Structure Fire

Multiple Units responded to a single family structure fire. The house was a complete loss.

722 N 2nd St.  
March 14, 2020  
Residential  
Structure Fire



Multiple crews responded to a residential fire. Upon their arrival— two victims had succumbed to the fire.



March 2020  
COVID-19 Impacts  
Rockford Fire Department

JAN

FEB

MAR

APR

MAY

JUN

February 9, 2020  
Highcrest Rd  
Residential Structure Fire



Multiple units responded to fire and were able to save over half the property from Fire Damage.

No injuries were reported.

1000 N Church Street  
April 2, 2020  
Multi Family Residential  
Structure Fire



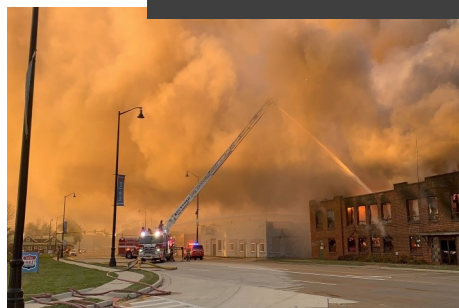
Multiple units responded a multi-family residential fire.



607 Walnut ST  
September 2, 2020  
Church Fire

Multiple Units responded to an Iconic Rockford Church.

Unfortunately the Church was a total loss. The cause of the fire was deemed intentional and an arrest followed soon after the fire was extinguished.



2500 N Main St.  
October 24, 2020  
Commercial Structure Fire

Multiple Units responded to the structure fire in the early morning of October 24, 2020. This fire was one of the largest fires in Rockford this year with over \$360,000 in damages and a completely demolished large area of commercial and industrial buildings.



200 S Lyford Rd  
December 25, 2020  
Forest City Tennis Club

Multiple crews responded to the Former Tennis Club. The building was vacant and an arrest was made. The fire took nearly 7 hours to extinguish.

JUL

AUG

SEPT

OCT

NOV

DEC

616 Market St.  
August 23, 2020  
Multi Family Residential  
Structure Fire



Multiple Units were dispatched to a Fire. Crews were able to extinguish fire— with minimal damage to other units in building. 1 person did not survive the fire.



2008 Lapey St.  
September 29, 2020  
Residential Structure  
Explosion/Fire

Multiple Units were dispatched to a Fire/ Explosion- Crews were able to extinguish the fire. Unfortunately the explosion leveled the home & damaged surrounding properties. One casualty was reported.

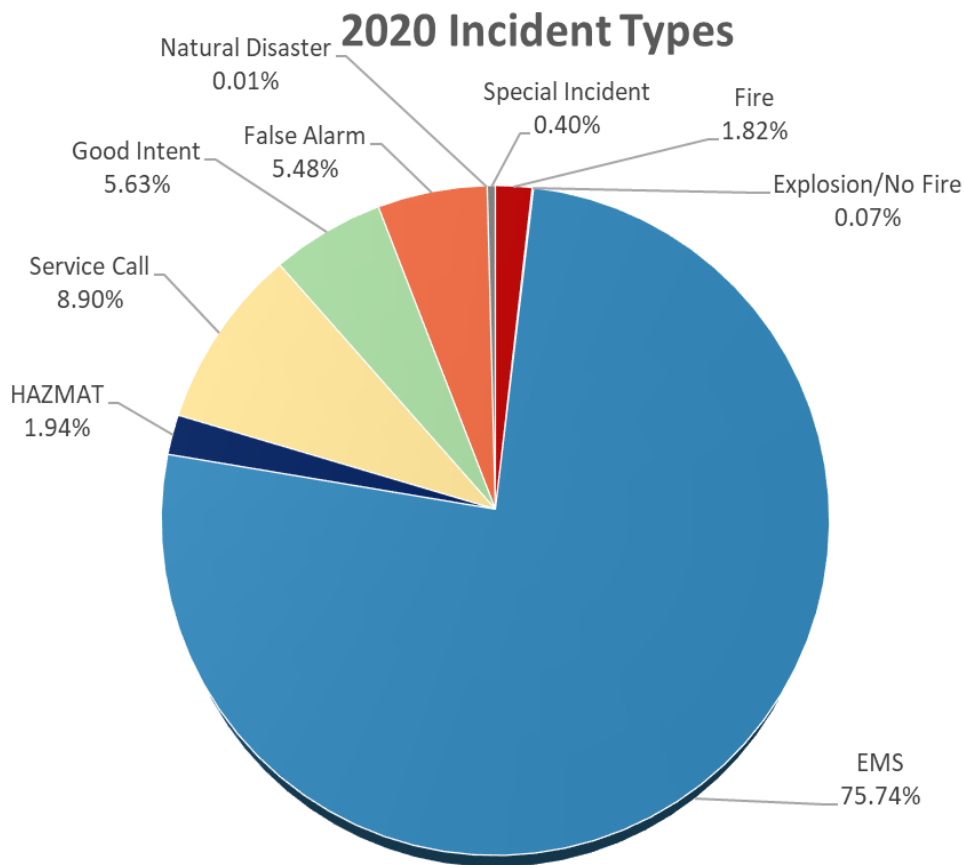


619 Furman St.  
October 8, 2020  
Residential Structure Fire

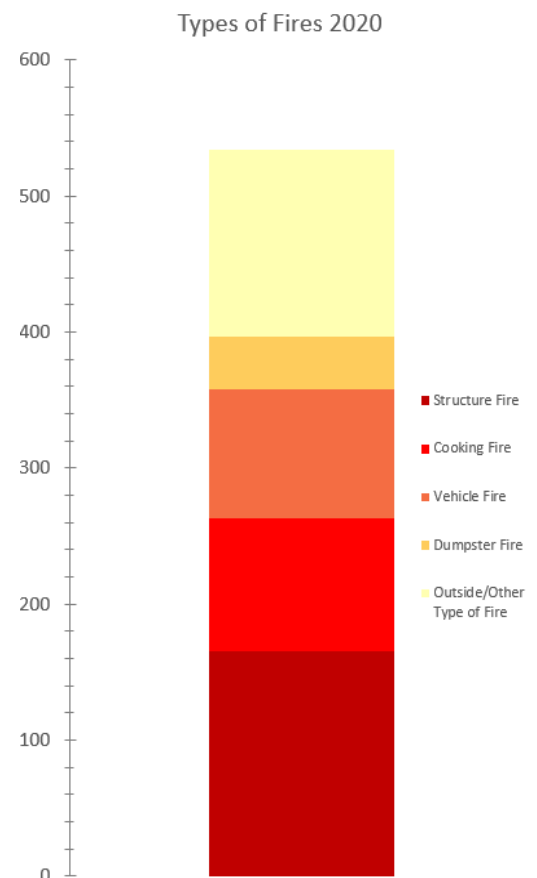
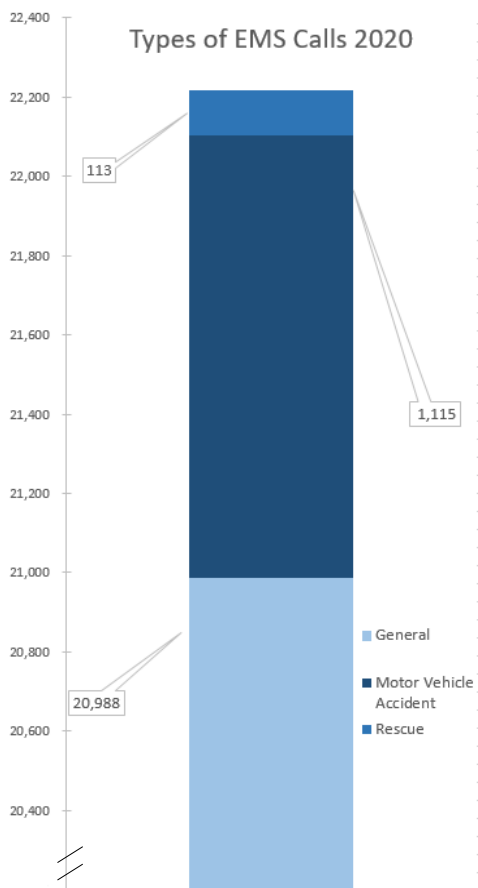
Multiple crews were called to a house fire with possible tenants still inside. The crews were able to rescue 2 children, the mother and their pet dog. All residents survived the fire and treated for their injuries.



# Incident Types & Volume



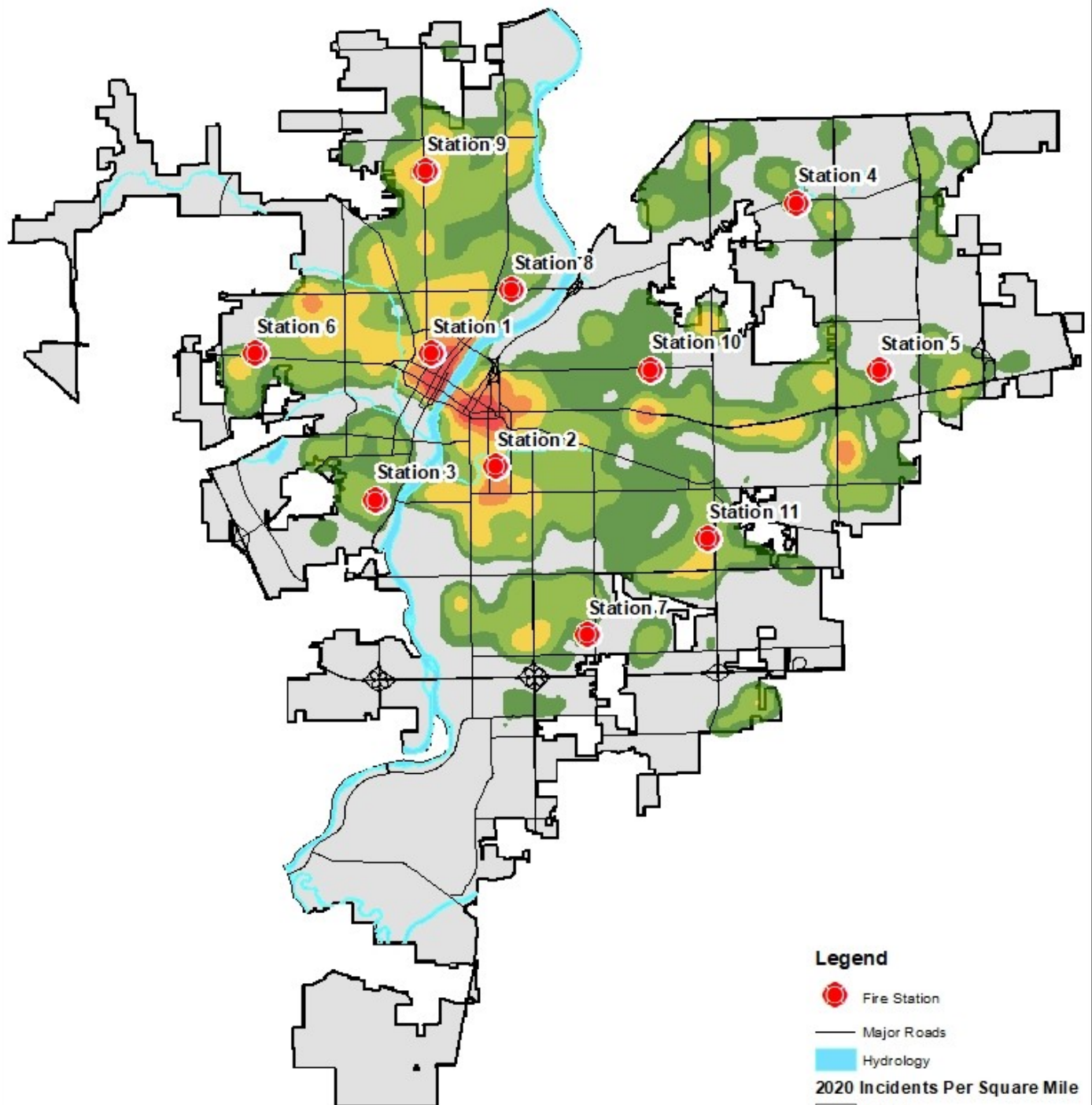
Incident Type	2020
100 - Fire	534
200 - Explosion/Over Rupture	21
300 - EMS	22,216
400 - HAZMAT	569
500 - Service Call	2,611
600 - Good Intent	1,652
700 - False Alarm	1,608
800 - Natural Disaster	2
900 - Special Incident	117
TOTAL	29,330



# 2020 Incident Map

2020 Incidents

N



## Legend



Fire Station



Major Roads



Hydrology

## 2020 Incidents Per Square Mile

0 - 300

300.1 - 550

550.1 - 1,050

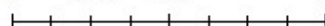
1,051 - 1,900

1,901 - 3,300

3,301 - 5,605



0 0.75 1.5 3 Miles





# Response Times

## BREAKING DOWN A 911 CALL

Rockford Fire Department uses standards set by the National Fire Protection and Center for Public Safety for Response times and call handling.

There are 5 Standards to the 911 call that RFD tracks



Call

This is the incoming call made to our 911 Center by the community— The goal is to answer 90% of all calls within 10 Seconds. In 2020— 90% of all calls were answered within 21 Seconds.

Dispatch

The dispatch time is used to help understand alarm handling. Alarm handling is the time between when the call was created and when a station was dispatched for the incident or call. The National Standard for this is 1 minute, while CPSE is 1:30

Turnout  
Time

The turn out time is the time from when the Unit was Dispatched to the Time the unit is in gear, in vehicle and enroute to the scene. The NFPA Standard is 1:20 and the CPSE Standard is 1:30

Travel  
Time

The travel time is calculated by the difference between the turnout time and the arrival time of the first unit at the incident. The standard time from NFPA is 04:00 and the CPSE standard is 05:12.

## 5 Response Time

The response time is the total time from the Creation of the Incident at the 911 office to the time the Crews arrive on scene. The NFPA Standard states that 90% of calls should fall under 06:20 or under the CPSE standard of 08:12.

# 2020 RESPONSE TIMES

## FIRE RESPONSE TIMES

ALARM HANDLING

01:57

TURNOUT TIME

2:28

TRAVEL TIME

05:37

TRAVEL TIME

08:26

## EMS RESPONSE TIMES

ALARM HANDLING

2:39

TURNOUT TIME

2:39

TRAVEL TIME

07:13

TRAVEL TIME

10:38



# Administration Division

## Major Accomplishments

- Developed Comprehensive Budget for 2021
- Began new NFIRS Reporting System in November of 2020—moving from an outdated system to an improved cloud based service.
- The department spent many hours preparing data for our Migration of both Historical NFIRS and Properties and Inspections—allowing for more advanced analysis in the new Software
- The Rockford Fire Department received 5 New Apparatus in 2020 to put into service
- The Rockford Fire Department received many donations in 2020 ranging from protective masks, food and meals in addition to a \$10,000 donation from Swedish American Hospital
- Hosted the Community Stakeholder Meeting in February 2020 with our External Partners
- Rockford Fire Department was also part of the 39th Annual RAMM Scholar Banquet







*Operations  
Division*

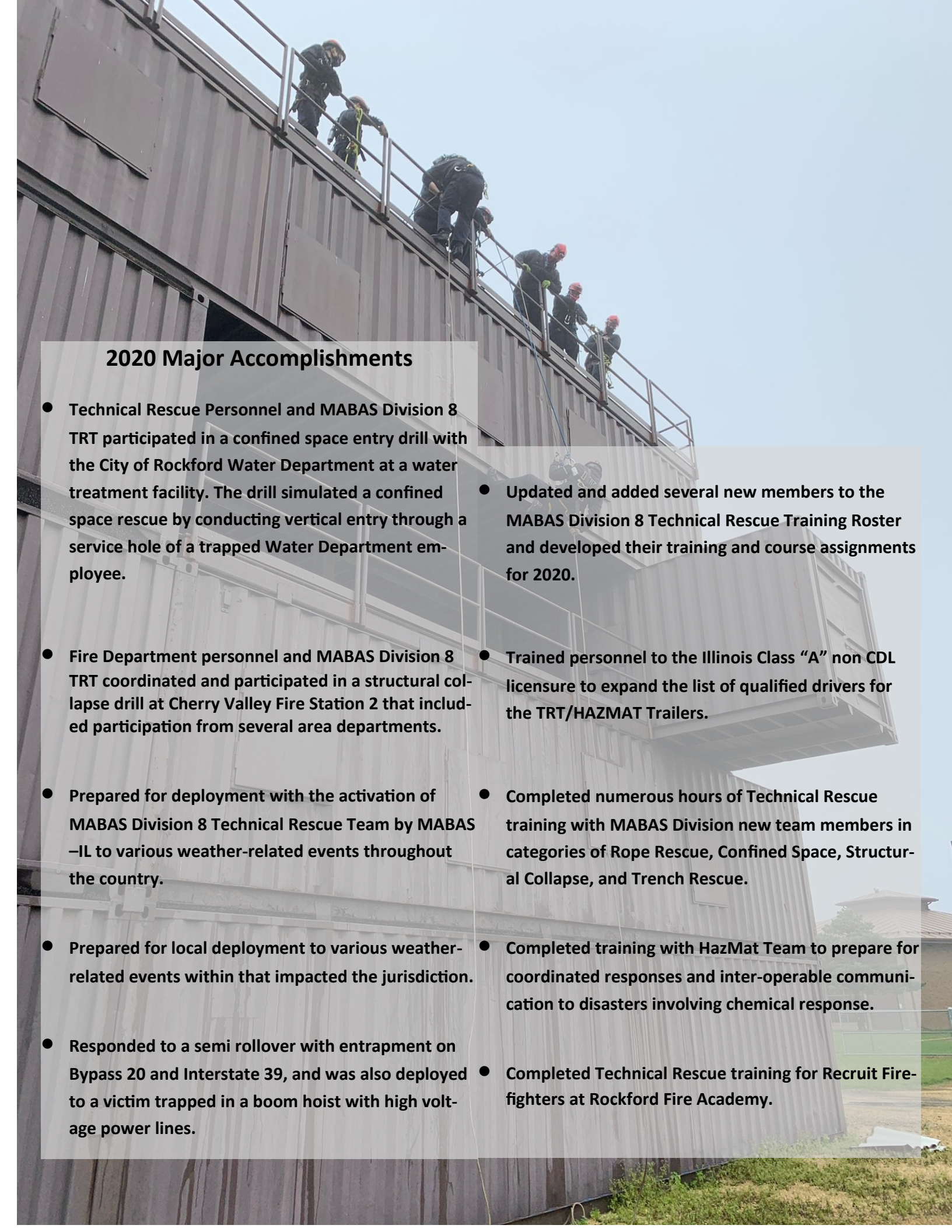




# Technical Rescue





A background image showing several firefighters in full gear, including helmets and harnesses, working on a tall, dark-colored metal structure. They are positioned at different levels, some standing on a platform and others climbing or working on the side. The sky is clear and blue.

## 2020 Major Accomplishments

- Technical Rescue Personnel and MABAS Division 8 TRT participated in a confined space entry drill with the City of Rockford Water Department at a water treatment facility. The drill simulated a confined space rescue by conducting vertical entry through a service hole of a trapped Water Department employee.
- Updated and added several new members to the MABAS Division 8 Technical Rescue Training Roster and developed their training and course assignments for 2020.
- Fire Department personnel and MABAS Division 8 TRT coordinated and participated in a structural collapse drill at Cherry Valley Fire Station 2 that included participation from several area departments.
- Trained personnel to the Illinois Class “A” non CDL licensure to expand the list of qualified drivers for the TRT/HAZMAT Trailers.
- Prepared for deployment with the activation of MABAS Division 8 Technical Rescue Team by MABAS –IL to various weather-related events throughout the country.
- Completed numerous hours of Technical Rescue training with MABAS Division new team members in categories of Rope Rescue, Confined Space, Structural Collapse, and Trench Rescue.
- Prepared for local deployment to various weather-related events within that impacted the jurisdiction.
- Completed training with HazMat Team to prepare for coordinated responses and inter-operable communication to disasters involving chemical response.
- Responded to a semi rollover with entrapment on Bypass 20 and Interstate 39, and was also deployed to a victim trapped in a boom hoist with high voltage power lines.
- Completed Technical Rescue training for Recruit Firefighters at Rockford Fire Academy.



# Hazardous Materials



Hazmat team members participated in a combination hazardous materials and confined space entry drill with the City of Rockford Water Department at a water treatment facility. The drill simulated a chlorine leak with a confined space rescue of a trapped Water Department employee.

Two members of the Hazmat Team attended the Emergency Response Training Group's *Risk-Based Response – Chemical and Physical Properties of Hazardous Chemicals* course.

Two members of the Hazmat Team attended the Emergency Response Training Group's *Risk-Based Response – Chemical and Physical Properties of Hazardous Chemicals* course.

The Hazmat Team accepted a Hurricane Sprayer as a MABAS asset to support disinfecting operations in response to the COVID-19 pandemic.

Two new members were added to the Statewide Deployable HazMat Training roster. This team stands ready to assist MABAS Divisions across the State.

The Department conducted HazMat training for the Department on the first and third Saturdays of each month.





# In 2020 The Hazardous Materials Response Team responded to 569 HazMat calls in 2020

This team responds to different types of emergencies that may have chemical or biological components to the incident



**126** TEAM  
MEMBERS

**3,859** TRAINING  
HOURS



# Fire Suppression



**236** TEAM  
MEMBERS



- The Rockford Fire department saw an increase of Fires from 2019.
- The Department battled 534 fires, The breakdown includes:
  - 165 Structure Fires
  - 97 Cooking Fires
  - 95 Vehicle Fires
  - 39 Dumpster Fires
  - 138 Outside/  
Other Fires
- Rockford lost some memorable structures this year to large fires, including the Iconic Metro Church, that dated back to the 1860s
- Crews worked to save over 82% of properties from complete loss.





# Dive Team

## Major Accomplishments

Members from the Rockford Fire Department Dive Team coordinated and conducted regular monthly trainings throughout the year, to include the following: divers in full face mask, dry suit, search and recovery, rescue, and boat operations.

Two of the Department's dive instructors maintained certifications through the Professional Association of Diving Instructors (PADI) and Emergency Response Diving International (ERD), while various Dive Team members completed the following training: Water Operations class, certifying ice dive at the Sandy Hollow Quarry, Surface Ice Rescue class, Sector Scan Sonar for the Department.

Dive team coordinators worked with members of the Administration to prepare specifications for a new dive vehicle, and facilitated the training of two new team members.

Dive team coordinators worked with members of the Administration to prepare specifications for a new dive vehicle, facilitated the training of two new team members, and coordinated annual dive gear servicing.

Members of the Dive Team provided sonar training with personnel from Stations 1 and 3 in a multi-company drill format.



**1,035** TRAINING  
HOURS



**22** TEAM  
MEMBERS





# Training Division

## Major Accomplishments

2020 was a busy year for the Training Division, with a total of two recruit classes graduating this year and 20 new Fire Fighters added to the Department- the department also delivered over 63,900 hours of training.

Partially Comprised of:

- 28,686 hours of Company Training
- 808 Hours of Facilities Training
- 14,147 Hours of EMS Training
- 2,430 Hours of Officer Training
- 3,859 Hours of HazMat Training
- 5,216 Hours of Driver Training
- 7,641 Hours of Technical Rescue Training
- 82 Hours of Drone Training
- 1,035 Hours of Dive Training

Personnel also received 74 new OSFM Certifications in 2020





# Emergency Management

## Major Accomplishments

Beginning March 12, 2020, the City of Rockford activated the Winnebago County Emergency Operations Center (EOC) and began a unified response to the COVID-19 pandemic. Throughout the response, the Department coordinated with both public and private sector agencies to support the operations of the Winnebago County Health Department.

The EOC supported the local school districts with providing meals to school children during the stage four mitigation strategies, coordinated the local testing site efforts, assisted the local health systems with coordination between the Illinois Department of Public Health and the Illinois Emergency Management Agency, and established a robust logistics section support personal protective equipment acquisition and distribution for the entire county.

The EOC remained fully activated until June in response to the COVID-19 pandemic and then transitioned to a partial activation. In the fall of 2020 the EOC returned to full activation status as a virtual EOC, and then returned to in person staffing on February 16<sup>th</sup>, 2021. The City and County continue a coordinated effort to support the operations of the Winnebago County Health Department.

The Department coordinated efforts to support local law enforcement during the civil unrest throughout the summer. Fire Department staff assisted with the development of several incident action plans to preplan for several planned and unplanned protests throughout the jurisdiction.

On August 10, 2020 the Department partially activated the City EOC in response to a severe weather threat. A widespread series of storms with a history of damage moved across the Midwest. A derecho moved through Rockford producing a swath of damaging winds and two confirmed tornado touchdowns. The EOC coordinated City departments along with utility companies in response to damages caused by the storm.

The City of Rockford conducted a Comprehensive Threat and Hazard and Risk Assessment (THIRA) for the City of Rockford, completed its biennial Emergency Operations Plan review through the Illinois Emergency Management Agency, and applied for re-accreditation as a Non-Mandated ESDA.

Although most classes and exercises were canceled or postponed, the Department was able to virtually attend various meetings which included: Mutual Aid Box Alarm System, IEMA Region 2, Northern Illinois Preparedness and Response Coalition (NIPARC), Local Emergency Planning Committee, and Illinois Terrorism Task Force.





# EMS Division

## Major Accomplishments

- In 2020, the Rockford Fire Department was again awarded with the American Heart Association and Lifeline EMS Gold Award On 10/1/2020 EMS teams evaluated and selected a new cardiac monitor/defibrillators for both ambulances and fire apparatus
  - Members ran extensive field trials of each FDA approved device
  - Selected Philips Tempus PRO system as successor to Philips MRX and FR3 devices currently used
- In 2020- Six new paramedics were trained and licensed and added 2 new EMTs
- Swedish American Hospital became Rockford Fire Department's Resource Hospital in 2020
- 2020 saw an overall decrease in Mental Health admissions and Emergency Department Visits
- The Mobile Integrated Health (MIH) Program continued into 2020
- Rockford Fire Department was invited to participate in the ET3 Model program implementation– this program helps to allow greater flexibility in transports– specifically to alternative destinations such as Drug or Alcohol Rehabilitation Facilities.
- 2020 welcomed a New EMS Medical Director -Dr. Muhammad Shareef







# Mobile Integrated Health

## Major Accomplishments

- In 2020, MIH made over 189 visits to patients and supplied training for Naloxone to 57 people in our community
- After a 3 month trial, the Co-Responder Pilot Program was launched on Nov 1, 2020 , where members of the community will work together in response to calls that involve a person with a behavioral health crisis
- In October 2020, Mobile Integrated Health Care Manager, Shannon Kopp received a Making A Difference Award for her commitment to her position and the community from the National Alliance on Mental Illness of Northern Illinois
- Number of Opioid Overdoses in the Rockford Area dropped significantly, however is still affecting the community throughout 2020



**135** STAFF  
HOURS

**246** MIH  
PATIENTS



# Fire Prevention

## Major Accomplishments

- Before the end of the year, The Fire Prevention team made the full migration to our new software, ESO.
  - This more modern version grants users ability to fill out reports on the go, simplify data and allow for a more modern software
- The Fire Prevention Unit Hosted the First Burn within the new burn cell for the 2020 recruit class to demonstrate fire behavior and fire scene preservation.
- The Fire Prevention team Hosted a Youth Fire Setter Intervention class.
- Appointed 2 new Fire Inspectors in 2020
- Facilitated and assisted the Emergency Operations Center (EOC) and EOC PPE Supply Distribution Center
- The Rockford Fire Prevention Bureau was also Awarded the FM Global grant for Investigator Training to help support Public Education in the Community
- The Discovery Center Children's museum also hosted a Discovery Town exhibit that featured a Fire Station all representative of Rockford Fire Department





- Over 225 homes were installed with new Smoke Detectors in 2020
- The Annual 911 Run was hosted, but due to COVID-19– this was the first year it was held virtually



# Public Education

## 10,847

Adults and Children were educated in the Rockford Area in 2020 in Fire Prevention and Public Education



- Public Education Events included being Part of the RHA Daddy/Daughter Project Runway Event, a Back to School Back Pack Giveaway, a visit from Santa on a Fire Truck, and other Rockford Public School events



# Recruitment



- 2020 brought a new Recruiter to the Rockford Fire Department.
- Recruitment events included Northern Illinois University, Rock Valley Community College and Rock River YMCA.





# 2020 Retirees

AVERAGE YEARS OF SERVICE:

## 28.5 Years

Curt Beilfuss  
Captain  
28 Years of Service



Mark Reeser  
Driver Engineer  
30 Years of Service



Ernest White  
Lieutenant  
27 Years of Service



Scott Prine  
911 Shift Supervisor  
28 Years of Service



Willie Brown  
Captain  
29 Years of Service



David Spataro  
Telecommunicator  
33 Years of Service



Deb Ognibene  
911 Division  
32 Years of Service



Marc Wortman  
District Chief  
32 Years of Service



Rodriquez George  
Captain  
27 Years of Service



Dave DeCarlo  
Mechanic  
38 Years of Service



Ken Eitenmiller  
District Chief  
27 Years of Service



Leigh Sterrenberg  
911 Division  
Administrator  
26 Years of Service



James Graham Jr.  
Captain  
26 Years



Brad Walker  
Captain  
26 Years of Service



Sonny  
Chanthaphone  
Inspector  
19 Years of Service



# 2020 Promotions

Name	Promotion/Appointment	Date
Russell, Elizabeth M	Appointed Business Manager	05/04/2020
Bauman, Michael D	Appointed Driver Engineer	03/28/2020
Brass, Thomas J	Appointed Driver Engineer	09/08/2020
Carlson, Ronald W	Appointed Driver Engineer	04/24/2020
Connors, Shawn M	Appointed Driver Engineer	11/06/2020
DeShazo, James D	Appointed Driver Engineer	04/16/2020
Dummer, Thomas H	Appointed Driver Engineer	02/14/2020
Esparza, Ryan M	Appointed Driver Engineer	07/24/2020
Finley, Jeffrey C	Appointed Driver Engineer	09/15/2020
Rotolo, Michael	Appointed Fire Prevention Coordinator	03/08/2020
Brown, Timothy M	Appointed Inspector	09/21/2020
Carden, Nathan	Appointed Inspector	08/24/2020
Mosny, Emil III K	Appointed MIH Manager	01/13/2020
Caveny, Neil	Appointed Shop Coordinator	01/04/2020
Collins, Brian	Promoted Assistant Shift Supervisor	06/13/2020
Althoff, Jeffrey K	Promoted Captain	04/24/2020
Cantu, James	Promoted Captain	09/18/2020
Gilbertson, Shawn P	Promoted Captain	03/28/2020
Graham Jr., James L	Promoted Captain	09/08/2020
Sobczyk, Edward	Promoted Captain	07/24/2020
Straley, John P	Promoted Captain	04/16/2020
Eitenmiller, Kenneth G	Promoted District Chief	04/16/2020
Nordenberg, David R	Promoted District Chief	07/24/2020
Beaman, Brett W	Promoted Lieutenant	03/28/2020
Brandli, Kurt E	Promoted Lieutenant	07/24/2020
Bucey, Robert M	Promoted Lieutenant	09/17/2020
Grady, Peter M	Promoted Lieutenant	04/16/2020
Hayes, Scott M	Promoted Lieutenant	09/08/2020
Linden, Jeffrey M	Promoted Lieutenant	03/06/2020
Morris, Timothy Jr.	Promoted Lieutenant	11/06/2020
Wentzel, David	Promoted Lieutenant	04/24/2020



# City of Rockford Fire Department 2020 Summary

## Personnel

Fire Sworn	911 Staff	Administrative Personnel	Total
270	48	8	326

## Budget

2018	2019	2020
\$49,398,116	\$51,810,162	\$53,741,393

## Frontline Apparatus

Engines	Ladders	Ambulances
9	4	8

## 2020 Apparatus Responses

Ambulance/Rescue 2020 Responses		Engine 2020 Responses		District Chief 2020 Responses	
MED03	4,512	RE01	2,689	RD01	692
MED05	3,231	RE02	3,505	RD02	652
MED06	3,641	RE03	1,779	<b>Ladder 2020 Responses</b>	
MED07	3,174	RE04	2,425		
MED09	3,796	RE06	1,723	RL01	1,462
MED10	4,278	RE07	2,466	RL02	1,590
MED11	3,313	RE08	1,933	RL05	3,206
MED14/ Reserve	282	RE10	2,544	Reserve Ladder	5
Rescue 1	1,407	RE11	2,833	RL09	2,873
Rescue 2	1,431	Reserve Engine	15	<b>Special 2020 Responses</b>	
				HAZ	3
				TRT8	3
				DIVE	16

# ROCKFORD FIRE DEPARTMENT

## 2020 YEAR END

### FIRE CALLS



**YTD 2019: 512**

**YTD 2020: 534**



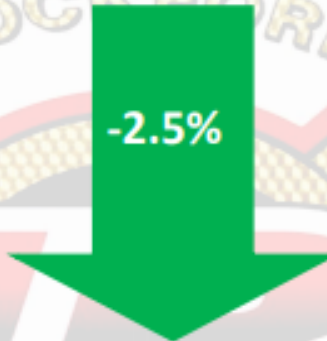
911 CALLS ANSWERED IN  
LESS THAN 10 SECONDS

**78.8%**

GOAL: 90%



### EMS & SEARCH & RESCUE



**YTD 2019: 22,793**

**YTD 2020: 22,216**

### TOTAL CALLS



**YTD 2019: 29,356**

**YTD 2020: 29,330**



PERCENTAGE OF PROPERTY  
VALUE SAVED FROM FIRE

**82.4%**

GOAL: 90%



**Non-Emergency Line (815) 966-2900**



